



Position: Service Technician (Heavy Duty Truck)

Number of Positions: 4

Location: Dartmouth, NS

Reports to: Service Manager

Anticipated Start Date: ASAP

Status / Shift: Full-time; Day Shift (7:30 a.m. to 4:00 p.m.) and Evening Shift (4:00 p.m. to 12 a.m.)

Position Profile:

Taking direction from the Foreman, the Service Technician diagnoses and completes repairs and/or services on heavy-duty trucks/buses and transportation equipment to ensure customer satisfaction.

Responsibilities:

- Diagnoses problems by interpreting information relayed by the customer, visual inspections, road testing and/or using various diagnostic tools to determine repairs needed.
- Reports findings and recommends repair and/or replacement of parts.
- Completes mechanical, electrical, air systems, or general repairs/service (i.e. transmissions, brakes, grease jobs, differential overhaul etc.)
- Updates service counter of any unforeseen problems or completion time changes so the customer can be notified.
- Tests and inspects repairs to ensure quality work that meets all standards and determines need for other possibly unrelated repairs.
- Writes repair "story" on work orders to document repairs completed and problems or unusual situations encountered during repairs.
- Maintains company tooling and equipment as well as general shop housekeeping to promote a safe work environment.
- May be responsible for providing guidance to apprentice technicians during repairs.

Education & Experience:

- **Journeyman or Red Seal certification is required**
- Minimum of 3 years' experience as a licensed Journeyman
- Experience and/or training on Detroit Diesel, Cummins and Cat engines is an asset
- Safety Inspections Certificate is an asset (for MVI)
- Valid Class One with Air Driver's License is an asset (for road testing)
- Good physical condition to perform physically demanding duties

Skills:

- Must have aptitude to continually learn and upgrade skills/knowledge in the trade
- Positive attitude and team player
- Strong communication skills, patience and commitment to the customer
- Demonstrated problem-solving and analytical skills
- Basic computer knowledge and ability to learn in house programs
- Mechanical aptitude, manual dexterity, good hand-eye coordination, strength, stamina & agility

Join our Team! We offer:

- Competitive compensation
- Comprehensive health benefits plan
- Company matching RRSP program
- Industry focused training
- Supportive, safe work environment

We invite you to apply by sending your resume and cover letter to the attention of: **Paul Beauchamp, Service Manager:** careers@novatrucks.ca

We thank all applicants for their interest but wish to advise that only those selected for an interview will be contacted.
NO PHONE CALLS PLEASE!